

NYSERDA/American Academy Workshop

# Connecting the Dots Between Theory, Simulation, and Experiments

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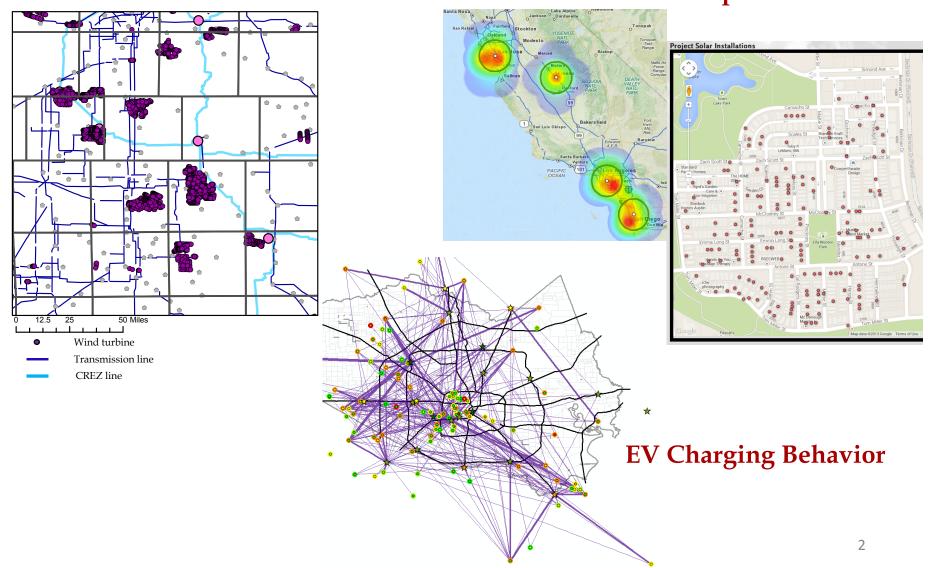
18-19 June 2014, NY



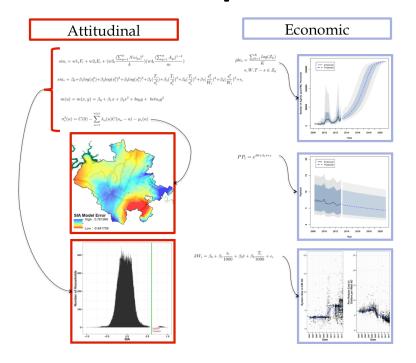
# Clustering and Natural Diffusion Pathways: What Drives the Spatio-Temporal Patterns of Technology Adoption?

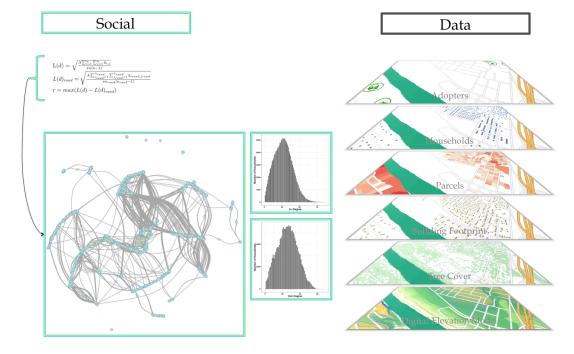
#### **Transmission Lines and Wind Turbines**

#### **Rooftop Solar**



# Integrated Decision-Making Framework Based on Deep Data and a Suite of Analytical Tools



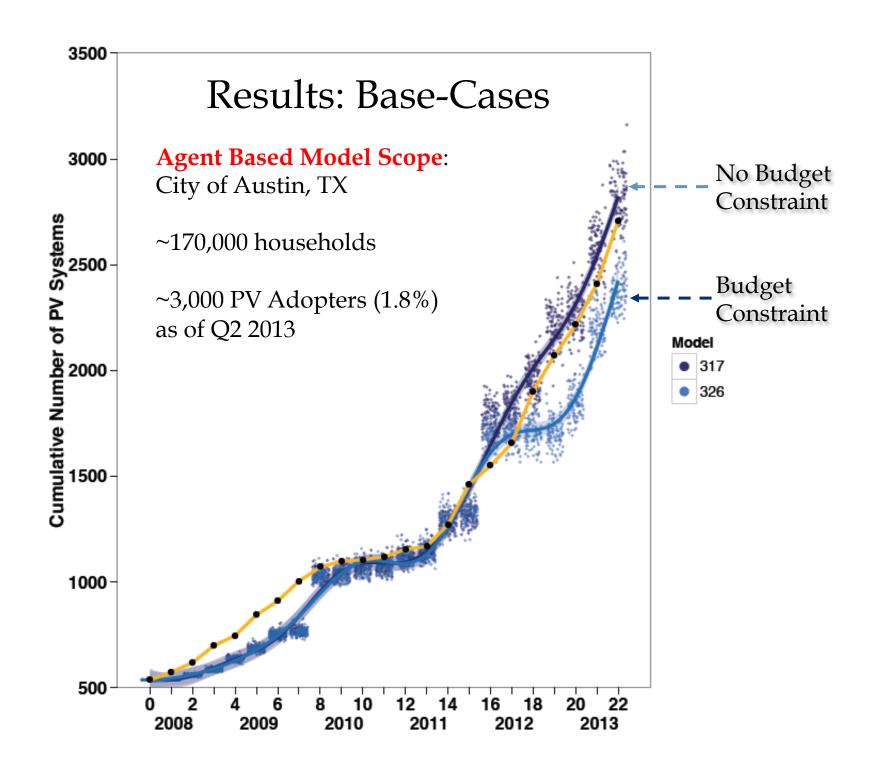


### Household-level Data

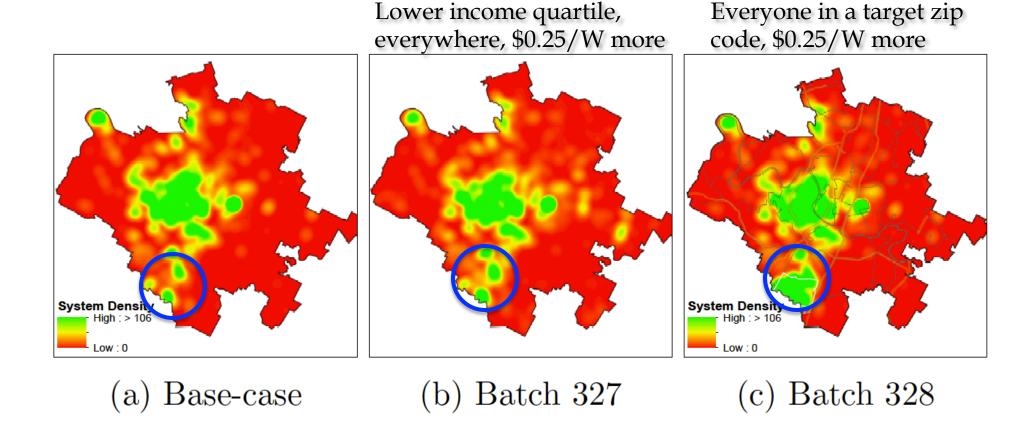
- Adopter and non-adopter
  - Surveys
  - Appraisal district rolls
- Solar program data
- > Installer surveys

#### Multi-method

- Econometric analyses
- Financial modeling
- GIS integration
- Agent-based modeling (ABM)

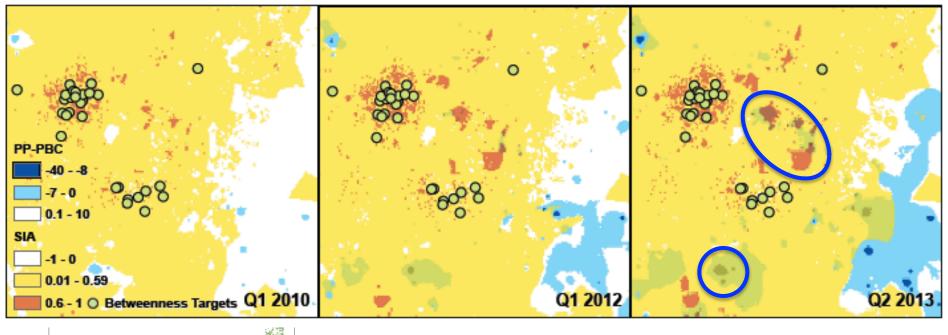


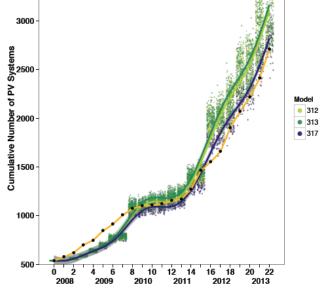
### Results: Scenario, Tiered Rebates



Localized adoption increases from <1% in base-case to ~11% in Sc.328

## Information Campaign, High Betweenness Nodes





- High betweenness nodes are less clustered around the city
- Act as connectors between neighborhoods

  —more rapid information exchange

# **Experiment Goals**

- Investigate roles of motivational drivers, social norms, and goal setting in learning about and adopting energy efficiency measures and solar PV
- Gamification based information delivery to address nonmonetary costs of technology adoption
- Does the method (survey vs. gamification) of delivery impact outcomes?

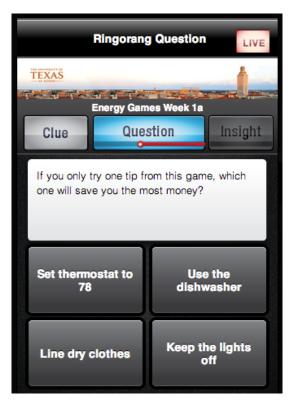
### **Experiment Overview**



- Use initial survey to capture demographics and existing attitudes and intentions regarding energyuse/solar
- Employ trivia-style mobile gaming platform to succinctly deliver key information
- Use final survey to capture changes in attitudes and intentions regarding EE/solar
- Track user activity outside game

## **Game Platform**







- A clue gives a little hint to players
- A question conveys actionable or educational information
- An insight provides more context or information about the topic

- A "learn more" link to a web site for additional research or information on incentives
- A sliding scale for points based on how quickly you answer
- A leaderboard to compete with other players

## **Game Content**

- Week 1: Energy Efficiency Behavioral Measures
  - Thermostat, water heater, and refrigerator settings,
     vampire power, washing machine water temperature
- Week 2: Energy Efficient Equipment Upgrades
  - ENERGY Star appliances, LED lighting, Insulation, Ductwork, Door and window seals
- Week 3: Solar PV Systems
  - Technology basics, Cost, Leasing option, Incentives/ rebates

# **Experiment Design**

Pre-game Survey demographics, initial attitudes and intentions								
Week 1 Theme: Behavior								
Question sets	1.0 Motivation: Economic							2.0 Motivation: Environment
Experiments	1.1 Control	1.2 Goal Setting				1.3 Social Comparison		
Cohorts	Game As Is	1.21 Individual, Do your best	1.22 Individual, Goal	1.23 Group, Do your best	1.24 Group, Goal	1.31 Leaderboard Viewed	1.32 Leaderboard Not Viewed	Participant numbers permitting replicates 1.0 structure
Games	Game 1.0 Modification: Points More Visible (use for all games)					Game 1.1 Push Leaderboard	Game 1.2 Block Leaderboard	Game 1.3 Different Question Database
Week 2 Theme: Upgrades								
Week 3 Theme: Solar								
Postgame Survey Attitudes and intentions								

## Game-Impact Metrics

- Questions answered correctly
- Correct answers over time
- Click-through to "Learn More" sites
- Visits to utility webpages
- Pregame and postgame survey results
- Inquiries on utility energy efficiency programs
- Contacts made to installers
- Resultant solar installations/program enrollments
- Changes in energy use

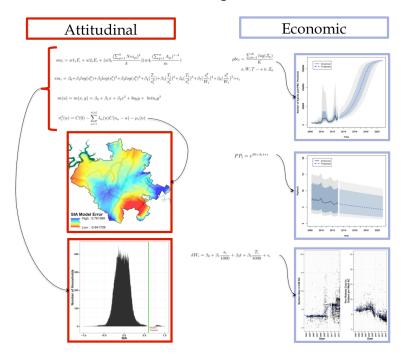
## **Experiment Pre-Test**

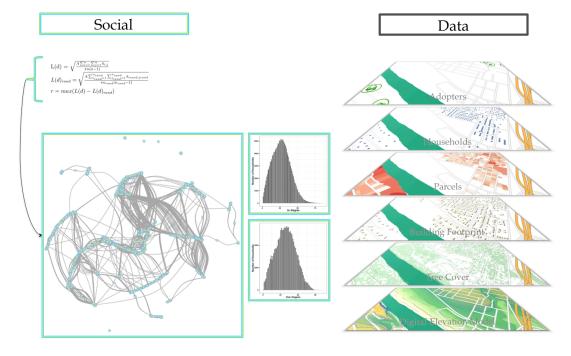
- Pilot with complete game content ("Normal Game", #1.1)
  - Fielded in Texas in May 2014; Survey ~ 100; Gameplay N ~ 25
  - Tech platform tested and validated
  - 45 questions: 5 questions/day; 3 days a week; 3 weeks (themes)
- Solar content least familiar to participants
- Drop off high for multi-week game (no incentives used)

# Ongoing Work

- Marketing campaign for recruiting larger cohorts
- Establishing post-game tracking processes (several months?)
- Explore incentive options to keep participants engaged over a multi-week period (or reduce game duration)
- Does the method (survey vs. gamification) of delivery impact outcomes?
  - Additional experiment: Deliver same content in both modes

## Integrated Decision-Making Framework Based on Deep Data and a Suite of Analytical Tools





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### Multi-method

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